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Home Volunteer Feedback Survey Forms Global Adventures Feedback  
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# GLOBAL ADVENTURES FEEDBACK



Thank you for taking the time to share your thoughts with us! Your anonymous feedback will be visible to the committee chair and primary leader(s) to use at their discretion. If a safety concern is reported, this feedback will be reviewed by our Safety Committee.



We truly value your input. We invite you to review our blog, [Giving & Receiving Feedback](#). Your feedback helps us continually improve and ensure our members enjoy the best experiences possible.

■ = required field

How well did this Global Adventure meet your expectations?

- Very well
- Pretty well
- Neutral
- Not so well
- Not well at all

Would you travel with this leader again?

- Yes, I definitely would!
- Possibly
- No, I would not

How would you rate the value you received for the money?

- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied

How did you first hear about this trip?

- The Mountaineers website
- The Mountaineers magazine
- Internet search (Google, etc.)
- Brochure
- Other

If you answered "Other" above, please let us know where you first heard about this trip.

Please provide suggestions on how this trip could have been improved.

## PRE-TRIP INFORMATION

How adequate and accurate was the outing description posted on The Mountaineers website?

- It was excellent
- OK, but could use some improvement
- Not adequate or accurate

Was the outing difficulty (easy, moderate, strenuous, or very strenuous), level of physical conditioning, and experience required explained adequately?

- Yes, very well explained
- OK, but could use some improvement
- No, not well enough at all

Were you satisfied with how well the pre-trip communications helped you prepare for the trip?

- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied

Please give us any comments you have on the pre-trip information and preparations.

## DURING THE TRIP

Was communication between the leader(s) and the participants effective and sufficient?

- Yes, very good
- OK, but could use some improvement
- No, not good

Please rate the daily briefings you received.

- Very satisfied
- Satisfied
- Dissatisfied
- Very dissatisfied
- We didn't get daily briefings

Please rate how well the leader encouraged or facilitated group decision making.

- Very well
- OK, but could use some improvement
- Not well at all
- Not applicable

Please rate the judgement the leader exhibited in ensuring group and individual safety.

- Too conservative (risk-averse) for me
- Just right
- Too fast and loose (risky) for me
- Other

If you answered "Other" above, please tell us more about the leader's judgement.

Were there any safety concerns on this trip?

Safety concerns include sexual harassment and assault, near-misses or violations of [The Mountaineers member code of ethics and other behavior policies](#).

If yes, you will be directed to an Incident Report form where you can describe the safety incident or your concern. Incident Reports are sent directly to our Safety Committee. These reports contain links to the trip listing, plus the information you provide in the form. We may contact you if additional information is needed.

- Yes
- No

If there was an incident or near-miss, please describe. Otherwise leave blank.

If you answered "yes" to the question above, please provide a very brief description of the incident or near-miss. You'll still be redirected to the incident report where you can provide more detail. Please leave this field blank if there were no incidents.

Did the leader do a good job of providing suggestions for activities and options?

- Yes - great job!
- OK, but could use some improvement
- Did not do a good job of this

How well did the leader mediate or resolve conflicts, if needed?

- Very well - great job!
- OK, but could use some improvement
- Did not do a good job

How well did the leader solicit, listen to, and respond to input from you as an individual?

- Very well
- Pretty well
- Not so well

Did the leader do a good job of managing group and individual morale?

- Yes
- No
- Other

If you answered "Other" above, please tell us more about the leader's group management.

Did the leader have good knowledge of the area(s) visited and share this knowledge generously?

- Yes, very much so
- It was adequate, but they could have done better
- No, they didn't

How courteous/respectful was the leader towards local people and their customs?

- Very courteous/respectful
- OK, but could have used improvement
- Not courteous/respectful enough

How well were the participants screened? How capable and prepared was the group to complete the described itinerary?

- Very well screened
- OK, but could have been better
- Not screened well enough

How well did the accommodations meet your expectations?

- Very satisfied
- Satisfied
- Dissatisfied
- Very dissatisfied

How well did the food meet your expectations?

- Very satisfied
- Satisfied
- Dissatisfied
- Very dissatisfied

How well did the transportation meet your expectations?

- Very satisfied
- Satisfied
- Dissatisfied
- Very dissatisfied
- Not applicable

How well did the safety and security measures meet your needs?

- Very satisfied
- Satisfied
- Dissatisfied
- Very dissatisfied

Please provide any comments on your experience DURING the trip.

## TRAVEL EXPERIENCE QUESTIONS

Have you been on other Mountaineers Global Adventures?

- No, this was my first Global Adventure trip
- One adventure
- Two or more adventures

If you have been on other Global Adventures, where and when did you travel?



Would you go on another Mountaineers Global Adventure?

- Yes, I can't wait!
- Possibly
- No thanks



Have you traveled with other groups or organizations?

- Yes
- No



If so, where, when, and with what organizations did you travel?



**SUBMIT**



*Helping people explore, conserve, learn about, and enjoy the lands and waters of the Pacific Northwest and beyond.*

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