

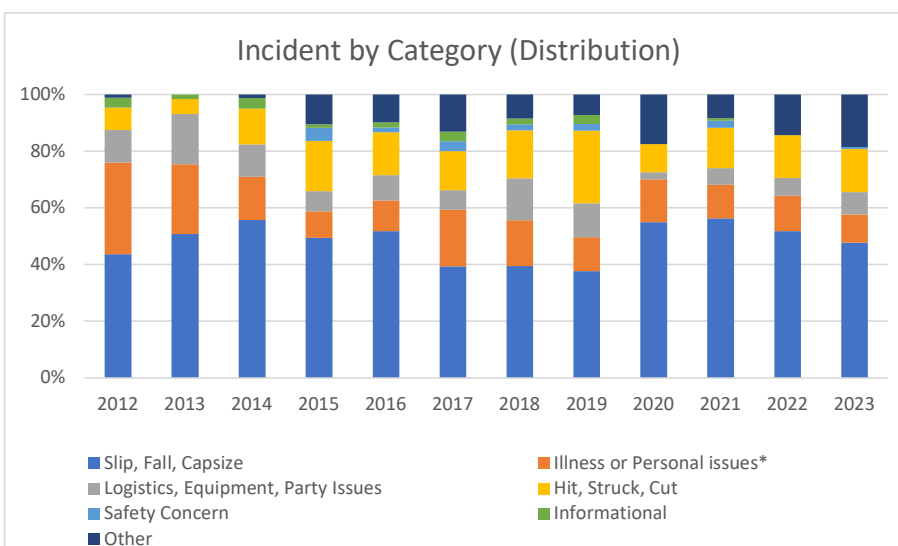
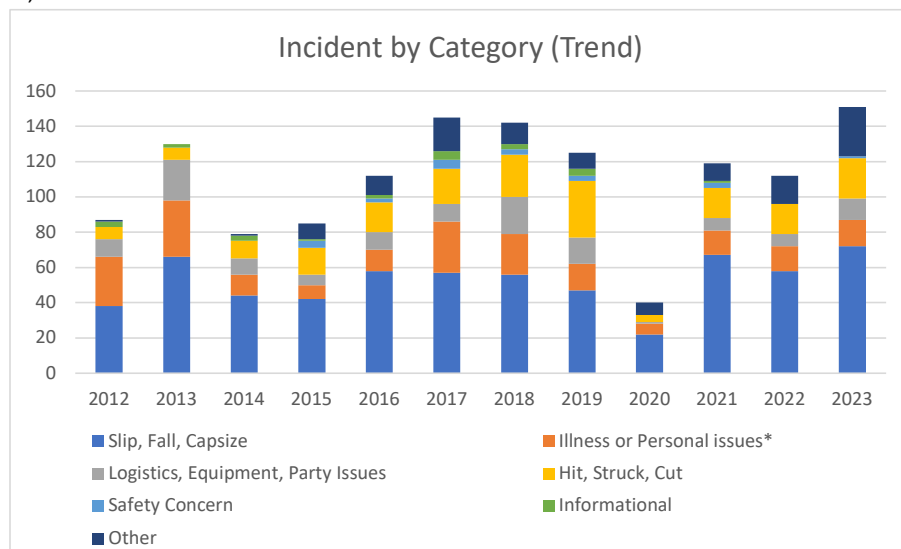
Org Level Incidents by Category

Through 4Q 2023

Org Level Incidents by Category	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Slip, Fall, Capsize	38	66	44	42	58	57	56	47	22	67	58	72
Illness or Personal issues*	28	32	12	8	12	29	23	15	6	14	14	15
Logistics, Equipment, Party Issues	10	23	9	6	10	10	21	15	1	7	7	12
Hit, Struck, Cut	7	7	10	15	17	20	24	32	4	17	17	23
Safety Concern				4	2	5	3	3		3		1
Informational	3	2	3	1	2	5	3	4		1		
Other	1	0	1	9	11	19	12	9	7	10	16	28
Total	87	130	79	85	112	145	142	125	40	119	112	151

* conditioning, lack of skill

Slip, Fall, Capsize %	44%	51%	56%	49%	52%	39%	39%	38%	55%	56%	52%	48%
Illness or Personal Issues %	32%	25%	15%	9%	11%	20%	16%	12%	15%	12%	13%	10%
Logistics, Eqpmt, Party Issues %	11%	18%	11%	7%	9%	7%	15%	12%	3%	6%	6%	8%
Hit, Struck Cut %	8%	5%	13%	18%	15%	14%	17%	26%	10%	14%	15%	15%



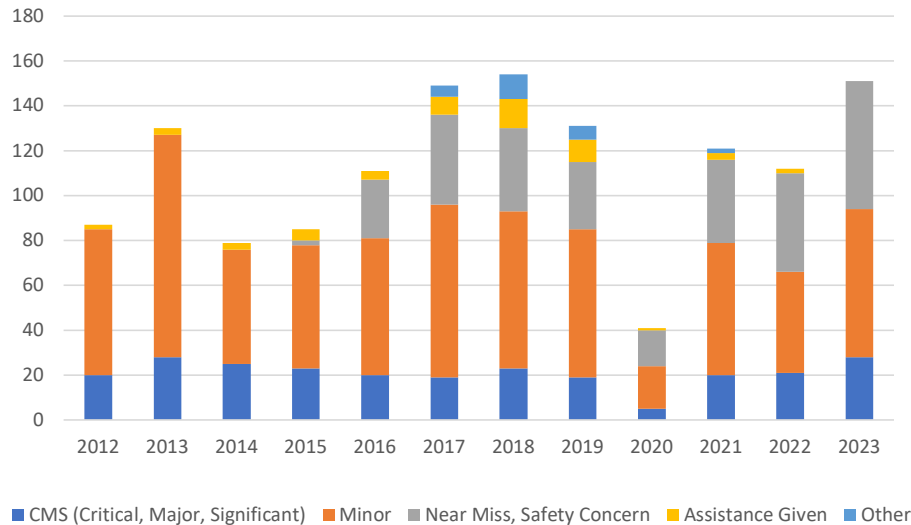
Org Level Incidents by Severity

Through 4Q 2023

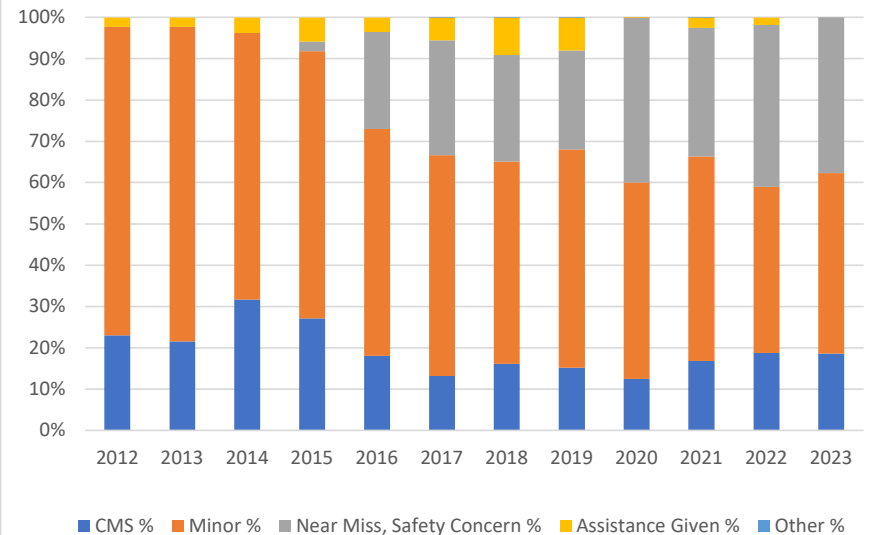
Incidents by Severity	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
CMS (Critical, Major, Significant)	20	28	25	23	20	19	23	19	5	20	21	28
Minor	65	99	51	55	61	77	70	66	19	59	45	66
Near Miss, Safety Concern	0	0	0	2	26	40	37	30	16	37	44	57
Assistance Given	2	3	3	5	4	8	13	10	1	3	2	0
Other	0	0	0	0	0	5	11	6	0	2	0	0
Total	87	130	79	85	111	149	154	131	41	121	112	151

CMS %	23%	22%	32%	27%	18%	13%	16%	15%	13%	17%	19%	19%
Minor %	75%	76%	65%	65%	55%	53%	49%	53%	48%	50%	40%	44%
Near Miss, Safety Concern %	0%	0%	0%	2%	23%	28%	26%	24%	40%	31%	39%	38%
Assistance Given %	2%	2%	4%	6%	4%	6%	9%	8%	3%	3%	2%	0%
Other %	0%	0%	0%	0%	0%	3%	8%	5%	0%	2%	0%	0%

Incident by Severity (Trend)



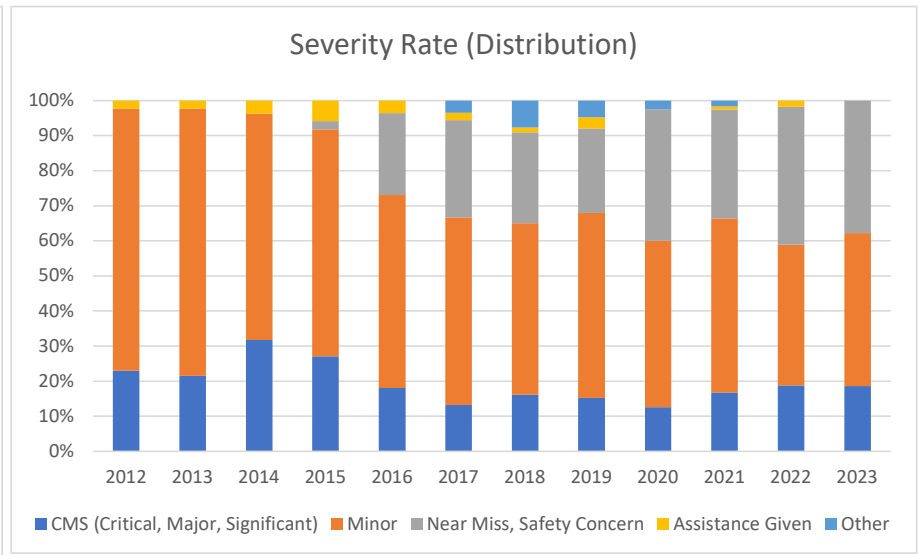
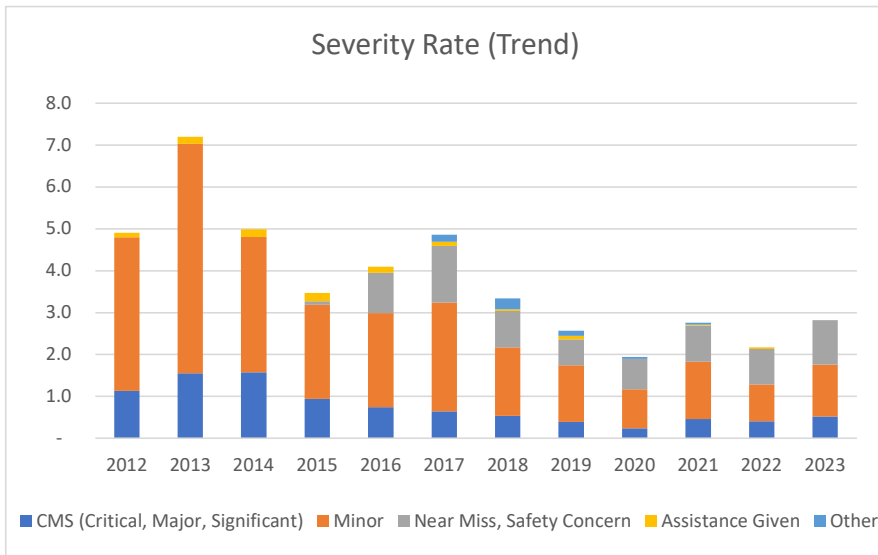
Incident by Severity (Distribution)



Org Incident Rates by Severity

Through 4Q 2023

Incident Rates by Severity	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
CMS (Critical, Major, Significant)	1.1	1.5	1.6	0.9	0.7	0.6	0.5	0.4	0.2	0.5	0.4	0.5
Minor	3.7	5.5	3.2	2.2	2.3	2.6	1.6	1.4	0.9	1.4	0.9	1.2
Near Miss, Safety Concern				0.1	1.0	1.4	0.9	0.6	0.7	0.9	0.9	1.1
Assistance Given	0.1	0.2	0.2	0.2	0.1	0.1	0.0	0.1	-	0.0	0.0	-
Other						0.2	0.3	0.1	0.0	0.0	-	-
Total	4.9	7.2	5.0	3.5	4.1	4.9	3.3	2.6	1.9	2.8	2.2	2.8
CMS (Critical, Major, Significant)	23%	22%	32%	27%	18%	13%	16%	15%	13%	17%	19%	19%
Minor	75%	76%	65%	65%	55%	53%	49%	53%	48%	50%	40%	44%
Near Miss, Safety Concern	0%	0%	0%	2%	23%	28%	26%	24%	38%	31%	39%	38%
Assistance Given	2%	2%	4%	6%	4%	2%	1%	3%	0%	1%	2%	0%
Other	0%	0%	0%	0%	0%	3%	8%	5%	3%	2%	0%	0%



Org Incident Rates by Category

Through 4Q 2023

	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Slip, Fall, Capsize	2.1	3.7	2.8	1.7	2.1	1.9	1.3	1.0	1.1	1.6	1.1	1.3
Hit, Struck, Cut	0.4	0.4	0.6	0.6	0.6	0.7	0.6	0.7	0.2	0.4	0.3	0.4
Illness or Personal issues*	1.6	1.8	0.8	0.3	0.4	1.0	0.5	0.3	0.3	0.3	0.3	0.3
Logistics, Equipment, Party Issues	0.6	1.3	0.6	0.2	0.4	0.3	0.5	0.3	0.0	0.2	0.1	0.2
Safety Concern	-	-	-	0.2	0.1	0.2	0.1	0.1	-	0.1	-	0.0
Informational	0.2	0.1	0.2	0.0	0.1	0.2	0.1	0.1	-	0.0	-	-
Other	0.1	-	0.1	0.4	0.4	0.6	0.3	0.2	0.3	0.2	0.3	0.5
Total	4.9	7.2	5.0	3.5	4.1	4.9	3.3	2.6	1.9	2.8	2.2	2.8

